



## Money Transfer

Tell your friends and family about these fast and easy ways to send you money

- JPay.com
- JPay Mobile
- Toll-free number 800-574-5729
- Cash at MoneyGram locations (receive code 1293)



## Email

Stay in touch with your loved ones through email

- Invite your friends and family to email with you
- Buy stamps – you need a stamp for each email you send
- You can read your emails in the kiosk



## Media Account

Ask your friends and family to fund your media account

- Use funds to purchase stamps
- Use 100% of the funds – no deductions



## VideoGram

Exchange 30-second video clips with your loved ones

- They must have the free JPay app on their smartphone
- You can view your VideoGrams and record your own on the kiosk
- Go to the kiosk and select VideoGram to get started



## Video Visitation

Chat face-to-face with your loved ones

- Your friends & family schedule a session on JPay.com
- Log into the kiosk at the scheduled time
- 30-minute sessions available

## Email, VideoGram and Photo Attachment Guidelines

Email, VideoGrams and photo attachments that contain any of the following will not be delivered and stamps will not be refunded. Your loved ones may also lose their privileges to the service.

- Showing of cleavage or the midsection
- Tube/tank/spaghetti string dresses, tops, shirts or muscle shirts
- High cut shirts, shorts, skirts or dresses
- Sleeveless shirts or tops
- Beach wear or transparent clothing
- Gang signs or gang related clothing wear
- Illegal acts, including but not limited to displaying drugs, weapons, abuse to animals or children
- Nudity
- Anything sexual in nature, including sexual gestures or sexual "adult toys"
- Profanity
- Anything of a threatening nature

**IMPORTANT: for questions or concerns with JPay services, submit a help ticket directly to JPay through the kiosk**